

GLADSTONE REGION

Community News

Issue 2 | 2020

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Santos News

Throughout the year, community members and businesses have rallied to stay safe and look out for one another as we navigate COVID-19. Santos has been proud to play a role in this and assist community groups by providing essential items such as hand sanitiser, toilet paper and protective equipment. We also worked to support schools with the online learning transition and back local businesses by sourcing goods locally. This newsletter includes some great examples of how our community partners have adapted to meet the challenge.

Since 2013, Santos has been working towards government approval to develop natural gas reserves in the Narrabri area in northwest New South Wales. In June we reached a very significant milestone as the NSW Department of Planning referred its Assessment Report on our project application to the NSW Independent Planning Commission for determination with a recommendation the project is capable of approval with conditions. Santos is actively participating in the public hearing process, after which a final determination is expected. Narrabri gas would be used to supply domestic homes, small businesses, and major industries.

Santos completed the <u>acquisition</u> of ConocoPhillips' northern Australia and Timor-Leste assets on 28 May 2020. This aligns with our strategy to build on existing infrastructure positions

around our core assets and gives Santos operatorship of key infrastructure in the region.

On 23 July 2020, Santos released its <u>Second Quarter Activities Report</u>. The report demonstrates how resilient we are as a business through these extremely challenging market conditions. The first half of 2020 has delivered record production volumes and strong free cash flow of US\$431 million, despite significantly lower oil prices and the impacts of COVID-19.

Local Update

Local operations

Santos GLNG recently commenced major works on Train 2 at our LNG plant on Curtis Island. The 26-day planned shutdown continued through to mid-August with a focus on safety related maintenance and inspections.

During this planned maintenance, the safety of our personnel, plant and local community is our priority with COVID-19 controls in place to ensure safety and compliance including, as always, prioritised hire of Gladstone locals for additional, short-term roles.

On the production side, Santos GLNG continues steady, safe operations as we reach for the milestone of 400 cargoes in the months ahead.



Supporting Local Business

Local businesses and suppliers are essential to the safe and successful operations of Santos activities. Here we profile a key business or supplier from the Gladstone region.

Q & A with Xtreme Engineering



Santos GLNG maintenance apprentices, Blake Cowburn and Jordanna Ghee with Rob Clements, Project Manager / Estimator for Xtreme Engineering.

Tell us about your business?

Xtreme Engineering was started by Scott Harrington in 2007 with one truck and an apprentice in Gladstone. Today we have over 120 employees and work in all areas of Queensland. We specialise in assigning the appropriate labour and equipment for urgent breakdowns at short notice.

What does Santos GLNG's business mean to you and your company?

Our working relationship commenced in July 2017. Xtreme Engineering has been able to progressively grow with the support of companies such as Santos GLNG. Together we have been able to pass on the benefits and support the local economy and community. During the recent COVID-19 restrictions at the Santos GLNG plant, we were able to help by hosting Santos' Indigenous apprentices who were unable to work on site.

What are some of the flow on effects for the community?

As part of our Social Responsibility Policy we have a 100 per cent commitment to our region. The flow on effect of this is that we can keep our employees, their partners and families together. They are able to live, work, attend school, play sports and shop locally, which all contributes to sustaining the local region.

What is your commitment to local employment and sourcing goods from the Gladstone region?

Our approach has always been 100 per cent local employees. We are fully committed to sourcing labour and goods within the local area before looking outside the region.

For more information on Santos procurement and for local suppliers who wish to work with Santos, please click <u>here</u>.

Part of the Community

Santos is committed to creating a positive legacy in the Gladstone community through targeted engagement and support of social initiatives. Here we highlight some recent activity.

Supporting our community during COVID-19

Santos has played its part in providing additional assistance wherever possible to communities needing support, and importantly we have continued our strong support of existing partners during this difficult time.

Santos has provided the following COVID-19 support to date across the Gladstone region:

- + The delivery of 600 litres of hand sanitiser to eight local schools and community services.
- + The donation of stationery and vouchers to 11 local schools to purchase much needed resources to assist with online learning and replenishing stocks.
- + Engagement with local businesses and suppliers to purchase goods and vouchers to buy much needed supplies during COVID-19.
- Support of local community services to provide grocery vouchers to disadvantaged families and medical PPE for services to help with COVID-19 controls and hygiene practices.
- + Support of partners to achieve positive outcomes who have postponed or cancelled events, initiatives, or programs.

Santos GLNG has received an overwhelming number of 'thank you' letters, newsletter articles and social media posts highlighting the support and assistance and we would like to thank the community for their continued efforts to remain safe and strong during these trying times.





Kylie Williams (Santos GLNG) with Acting CEO, Orla Smyth from Gladstone Community Linking Agency.



Schools receive a helping hand

The effects of home schooling and increased hygiene practices has left many schools feeling the financial pinch.

Along with the difficulty in sourcing some cleaning supplies and medical protective equipment, Santos GLNG worked with local schools to deliver pallets of photocopy paper, stationery, hand sanitiser, water bottles and cleaning products along with general gift vouchers to restock many of the supplies that had been depleted.

Utilising local businesses and suppliers as a priority, Santos GLNG was proud to hand deliver all the goods to local schools recently and to say 'thank you', for the extra work and effort they continue to deliver to maintain student education, safety and support to families during these difficult times.



School mascot, Clint the Frog, Kylie Williams (Santos GLNG) and Eileen Shannon from Clinton State School.

Community services support



Business Manager, Wendy Marsten from Roseberry QLD.

Community service organisations such as Roseberry QLD and Gladstone Community Linking Agency have been working overtime to support their clients through the pandemic. Santos GLNG provided grocery vouchers that will assist local disadvantaged families purchase essential items.

Medical PPE including hand sanitiser, face shields, face masks, gloves and paper coveralls, were also delivered to a number of services enabling these groups to continue to provide staff and customers a safe and supportive environment through the COVID-19 pandemic.

Flu vaccinations were also donated to local community services to offer families who either could not afford, or have concerns, for the flu season. These vaccinations were from the Santos GLNG annual vaccination program.

Rugby great talks adversity with Gladstone businesses



Rugby great and Santos Ambassador, Tim Horan, recently connected virtually with local Gladstone businesses as guest speaker to celebrate Small Business Month.

The event hosted by Gladstone Engineering Alliance, Gladstone Chamber of Commerce and Industry and Gladstone Area Promotion and Development Limited was a light-hearted chat and Q&A to boost the spirits of locals.

Tim spoke to over 45 local Gladstone businesses about his career, along with his learnings and similarities around identifying gaps or opportunities in sport and in business. The online event was a great success with positive feedback from participants.

Trainee projects during COVID-19





Shaeli Carty (Santos GLNG trainee) and Rohan Richardson (Santos GLNG) with refurbished plant tricycles showcasing Indigenous artwork.

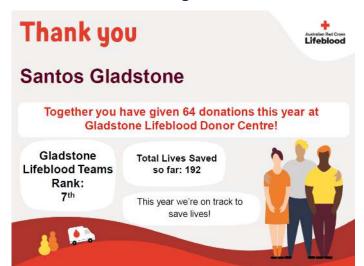


Local Indigenous maintenance trainee, Shaeli Carty, recently commenced her 12-month mechanical traineeship with Santos GLNG. With all apprentices and trainees relocated offsite as part of the Santos GLNG's COVID safety controls, Shaeli commenced her traineeship working with facilitating partner, Programmed Skilled Workforce, at their new office and workshop.

Not your normal start to a traineeship, however, Shaeli enjoyed the offsite experience and worked diligently with fellow LNG trainees on theory modules and various projects including the service and maintenance of the Santos GLNG plant tricycles.

These much valued, newly reconditioned modes of transport were finished off with some great cultural artwork and are now back on site. With restrictions easing, Santos GLNG personnel were excited to have Shaeli join the team on-site in June to commence formal site training.

Personnel bleed for a good cause



Santos GLNG was recently ranked number seven out of the top Lifeblood Teams in Gladstone. The team, initiated by Santos GLNG personnel and contractors, have made 64+ donations this year to date, through regularly donating blood at the Australian Red Cross Lifeblood Gladstone Donor Centre. While not ranked in the top three yet, they continue to spread the message and raise awareness around giving the gift of blood. The Santos GLNG team's blood donations have so far saved 192 lives, and they would like everyone to consider giving blood or creating a Lifeblood Team with their family, community group or work colleagues.

If you would like to enquire about donating blood you can contact Australian Red Cross Lifeblood on 13 14 95 or email Rosie on RoBarton@redcrossblood.org.au

Santos GLNG furniture donated to help the community



Over the last 18 months Santos GLNG have donated 15 housefuls of furniture to local charities as final project housing leases came to an end in June.

White goods, furniture, linen, kitchenware and general household items were delivered to The Salvation Army and St Vincent de Paul charities.

Through these charities, the items have provided relief for disadvantaged families, used to furnish crisis housing or sold through local charity retail stores. Proceeds from retail purchases have been used to buy much needed grocery vouchers for local families in need or to replenish foodbanks.